

**SouthEast Alaska Regional Health Consortium
Contract Health Care Services**

222 Tongass Drive

Sitka, AK 99835

Phone: (907) 966-8316

Toll-free: (866) 966-8316

Fax: (907) 966-8340

The most important thing for you to know is to call SEARHC CHC Services if you have any questions. When you call, you can find out if you are eligible and if the service you need is covered.



**SouthEast Alaska Regional Health Consortium
Mt. Edgecumbe Hospital & Community Health Services**

222 Tongass Drive

Sitka, AK 99835

Mt. Edgecumbe Hospital: (907) 966-2411 / fax (907) 966-8300

Community Health Services: (907) 966-8710 / fax (907) 966-2489

Corporate Offices & Juneau Medical Center

3245 Hospital Drive

Juneau, AK 99801

Corporate Offices: (907) 463-4000 / fax (907) 463-4075

Juneau Medical Center: (907) 463-4040 / fax (907) 463-6657

<http://www.searhc.org>

In the event of a medical emergency, SEARHC Contract Health Care Services may require proof of when you left Alaska. This proof could be dated airline tickets, airline boarding passes, ferry tickets or gas receipts if you drove to your destination. For individuals moving outside of Alaska, you should register with the closest Indian Health Service or tribal health facility, if available.

Do I have to apply for alternate resources?

Patients who receive SEARHC Contract Health Care Services funding are required to make a “good faith” effort to apply for alternate resources — such as Medicaid or Medicare — before contract health funding can be paid, as SEARHC is the “payor of last resort” under federal regulation 42 CFR 36.61. Failure for you to make a “good faith” effort in completing the application process will make you financially responsible for all medical fees incurred outside of our SEARHC facility.

Can SEARHC help me apply for alternate resources?

SEARHC registration staff located at Mt. Edgecumbe Hospital or in any SEARHC facility will be happy to help you apply for appropriate alternative resources.

Contract Health Care Services

The SouthEast Alaska Regional Health Consortium & You

**Facts about SEARHC
Contract Health Services you should know ...**



What is Contract Health Care Services?

Contract Health Care Services (CHC Services) provides funding for referred medical services not directly available at the SouthEast Alaska Regional Health Consortium (SEARHC).

The contract health case management program is a service available to all contract health care funding eligible patients. The contract health care case manager works with SEARHC beneficiaries, their physicians and other health care team members to get the health care services the patients' need, and when they need them. If you request contract health funding and you are denied, the case manager will work with your health care team to identify other resources.

Who is eligible for the SEARHC Contract Health Care Services program?

- Alaska Natives and American Indians who are Alaska residents for the prior 180 days and who intend to remain in Alaska indefinitely.
- Alaska Natives and American Indians who meet SEARHC's eligibility policy requirements.
- Non-Indian women who are pregnant with an eligible Alaska Native or American Indian man's child. American Indian man's child up to six weeks post partum.

- Children of an eligible Alaska Native or American Indian, including non-Indian foster children, adopted children, stepchildren, legal wards or orphans, until they reach the age of 19.

What is the referral process?

- A SEARHC physician must initiate all referrals for medical care.
- The patient must have eligibility on file at SEARHC.
- Patients will be required to apply for Medicaid, if they are eligible. If the patient does not successfully complete the Medicaid application process, payment for routine medical services and travel may be denied by SEARHC Contract Health Care Services.

What is not covered by SEARHC Contract Health Care Services?

- Medical services provided by a non-tribal facility or provider that has not been authorized by contract health care .
- Medical services provided by a non-SEARHC health care provider that have not been referred by a SEARHC physician and authorized by SEARHC contract health care case management.
- Obstetric deliveries at non-tribal hospitals, unless a life-threatening emergency.
- Inpatient or outpatient mental health services.
- Inpatient or outpatient substance abuse treatment programs.

- Medical care considered investigational or experimental.
- Nursing home or long-term care facilities.
- Routine dental services.
- Contract Health Care Services will not authorize payment for a non-tribal facility if a tribal health facility was open and available to provide the needed care.
- This is not an all-inclusive list. Please contact your contract health case management nurse or the contract health department about coverage, if you have any questions.

How can I be covered for emergency care while I am temporarily traveling outside of Alaska?

You must notify SEARHC Contract Health Care Services, in Sitka, within 72 hours — including weekends and holidays (leave voice mail on weekends and holidays) at 1-866-966-8316 — after the beginning of medical treatment. If you are 65 years or older or you are disabled, you have 30 days to contact CHC Services. If you are too sick and disabled, a relative, friend or health care provider can notify CHC Services on your behalf. *However, the notification is your ultimate responsibility.*

Medical emergency coverage is provided for:

- Vacationers.
- People moving outside of Alaska (180 days maximum).

continued...